



Living Elements Quality self-catering Accommodation in a rural setting near Chichester

Nature's Elements <http://www.chichesterselfcatering.com> and [.co.uk](http://www.chichesterselfcatering.co.uk)

Palmer's

CONDITIONS OF BOOKING Chichester Self-Catering - Nature's Elements

The tenant shall mean the person in whose name the booking is made and shall include the person or persons on whose behalf the same is made.

1. We will hold by way of a debit card pledge as a **security deposit of £200** against:

a. Any damage incurred by the tenant to the property or its contents or by a member of his/her party or any visitor during his/her stay.

b. The reasonable cost of cleaning the property and/or its contents **if** the tenant leaves the property in an unsatisfactory condition on departure. Min £25.

c. Payment of any outstanding amounts which are due or become payable under their booking.

d. The return of all keys to the property by the tenant on the check out date (the loss of such keys will incur a penalty of £25 and damage to any key a penalty of £10 to replace.

We only require an authorisation to deduct any advised charges from your credit card, (should they be incurred). Card authorisations will be cancelled 14 days after your return from holiday unless deductions have been advised, in which case the balance (if any) will be deducted.

The declaration must be signed by a member of the party booked into the accommodation who is over 18 years of age.

2. Bookings made more than eight weeks in advance require a one-third non-refundable deposit (33%). The balance is then due eight weeks before your holiday commences.

3. Once you have booked a property, an agreement is drawn up between you and the owner of the property. This agreement is sent to you for your signature and should be returned to us along with a **deposit equal to one-third of the total amount due. This can be made either by cheque payable to G. Palmer or card payment (debit card only) in GB Pounds Sterling or by Bank Transfer.**

4. Bookings made eight weeks or less before arrival require the full payment. Bookings made within one week (seven working days) prior to your holiday must be paid in FULL in CASH or by debit card only.

5. If the booking is cancelled within eight weeks of the commencement date, then the full rent due will be retained. If the house is re-let within this time you will get 60% of the full price returned to you less any additional marketing costs. If you leave early for whatever reason the same will apply.

6. Bookings will be taken from Friday to Friday unless differently agreed. The key may be collected from the Living Elements Clinic office between the hours of 4.00pm and 7.30pm on the day of arrival. They can be left in the keysafe if required - please advise if so. If keys cannot be collected by 7.30pm then they may not be available until 9.00am on Saturday morning.

Keys to be returned by 10.00am or earlier on the day of departure.

7. **On your departure the property MUST be left in a clean and tidy condition, as you would wish to find it yourself or a charge proportional to the extra cleaning time required becomes chargeable at no less than £25. Thank you. You can request a late checkout for an additional cost.**

8. We recommend that you take out your own holiday insurance in case of accidental damage, cancellation etc.

9. Please **BRING YOUR OWN TOWELS** for use at the beach.

IMPORTANT NOTICE: Every effort has been made to describe the property as accurately as possible in our brochure or online, however, we recommend that you view your chosen property prior to booking, to avoid the possibility of disappointment and we will not be held responsible if, upon your arrival, the property does not meet with your expectations. Cutlery and crockery is supplied. Tea & coffee, cleaning materials, shampoo and toilet rolls etc. are included in your Welcome Pack.

Electricity is included in the rental unless otherwise stated. There may be a charge for the gas for the BBQ in the Summer.

Chichester Self Catering

1, Keynor Lane, Sidlesham, CHICHESTER. West Sussex PO20 7NL

07769 746113 gaylepalmer@btinternet.com

www.chichesterselfcatering.com

Follow on: [Twitter.com/chiselfcatering](https://twitter.com/chiselfcatering) or facebook.com/chichesterselfcatering



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TERMS and CONDITIONS of Self-Catering Let at Nature's Elements

BEDDING - this IS included in your booking cost, unless you stay for more than a week and a change is requested. Full clothes washing facilities are provided on site so you are encouraged to wash your own linen if staying for more than one week to save you money.

On your booking form - please specify whether you want single beds or double beds so they can be prepared in advance of your arrival.

6'' Super king size DOUBLE BED OR two 3' SINGLE BEDS in each bedroom

Super Kingsize sheet. Super Kingsize duvet cover. 4 pillow cases. 1 hand towel. 2 bath towels.

OR 2 single sheets, 2 single duvets, 4 pillow cases. 2 bath towels.

Cost £28 for the week for the super kingsize or £14 per single if more than a weeks' stay and a wash is required.

Kingsize Sofa bed in lounge

Kingsize sheet. Kingsize duvet cover. 4 pillow cases. 2 bath towels. These are all stored in a tray under the sofa for your convenience. It is easy to set up the bed or re-convert it into a sofa for daytime use.

COST: £26 PER WEEK if more than a weeks' stay and a wash is required.

Note all beds and pillows have protectors on them. Unless they are also stained these can be left on the beds upon departure.

The linen will be made up on your arrival. If the booking is for one week then for us to return your deposit the linen must be taken off the beds and placed in the bags in the shower room ready for washing, the inventory will be checked to ensure that all is correct and there is no staining / damage, and it is to be left in the property for collection on your final day. If stains cannot be removed from any bedding that whole set will then be chargeable. Likewise with towels.

If the booking is for more than one week and a clean is requested or fresh linen (provided as per the costs above) then the linen must be placed in a large bag on each Friday morning by 10.00am ready for the cleaner to collect. If you have asked for a house clean to be done the linen will be replaced with fresh linen during the day.

A full house clean and linen change costs £150 payable in advance.

COT HIRE and other accessories etc

A travel Cot and highchair are available in the house at Nature's Elements. Cot linen is NOT included. Please ensure that you bring your own linen for the baby and blankets etc. Baby monitor and bottle heater hire £5 per week.

There is a shower stool available FOC - please ask if it is not already in place and you need it.

Please try to save planetary resources by using electricity during daylight hours e.g running the dishwasher / washing machine – when the PV cells produce their electricity. Use the outside drying line if possible vs the tumble drier. Turn lights off or electrical sockets when not in use. Recycle as much as possible, including compostable foodstuffs.

Please note that the property should be clean and tidy and vacated by 10am on the morning of your departure unless another arrangement has been agreed in advance with the owner. A late or early book in may be possible for a supplemental charge. Please discuss with Gayle.

If you have any queries, please contact Gayle Palmer, preferably by email. Thank you.
I hope you enjoy your holiday at Nature's Elements in sunny West Sussex.

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